

The IT Services of the University of Zurich were looking for a flexible, role-based and multi-tenant seminar management system to replace the various solutions in place. An application developed by Belsoft now meets all requirements.

University of Zurich

The User Services, a unit of the University of Zurich IT Services, represent the users' interests and implement them within the IT Services. They inform users about the range of services offered by the IT Services and are the first contact point in case of IT problems. They support users in the search for up-to-date IT solutions and contribute to the realization of IT projects. The User Services offer support at various levels and participate in determining the range of services.



Roberto Mazzoni,
Head of User Services,
University of Zurich

www.id.uzh.ch

Easy-to-use seminar management for participants and organizers

The courses offered by the IT Services of the University of Zurich (UZH) had been bookable online for several years. Over the years, the IT Services kept receiving requests asking if this solution could be made available to other departments and institutes.

Unfortunately, it was not possible to transfer the solution to other units because the previous solution, based on ORACLE and Perl, had not been conceived for multiple clients. Now the University of Zurich has found the ideal solution with a proven Belsoft solution.

Mission

The IT Services drafted a requirements specification, based on their experience and the input of the interested parties, and then evaluated various products. The Belsoft Solution based on Domino/Notes was the one which best met their needs.

Other Belsoft clients were already using this solution, which merely required a few adjustments for the online registration functions. With XPages IBM has made it possible to set up websites and applications based on Domino/Notes databases quickly and efficiently. This, together with the fact that, using a so-called template, it is possible to make various applications available, provides for manifold and varied solutions.

Solution

Based on the jointly developed detailed concept, the first step was to install the course program of the IT Services in the testing



Main entrance of the University of Zurich

environment of the University of Zurich. Thanks to the user-friendly interfaces and the clear displays it was possible to enter the basic data with minimal training and without difficulty, thus paving the way for a smooth migration to the production environment. In order to satisfy the requirements, it was important to consider that different items had to be programmed only once and that in future they can be decentralized and adapted by independent configuration entries in the databases.

At present, external participants can register without any problems for the guided tour of the building on the centenary anniversary, whereas only members of the UZH can enroll in the IT Services courses.

The solution developed by Belsoft is based on XPages, IBM Notes 9.x Server and Clients. The following web browsers support this solution: IE (starting from version 8), Firefox, Chrome, Safari, Opera.

[] IT Fort- und Weiterbildungen

Kursprogramm

Freie Kursplätze

Informationen zur Kursregistrierung

- Teilnehmenden-Homepage

- Kursleitenden-Homepage

Lunchveranstaltungen

Events

Kunsträume

Raumreservierungen

Themen

- Betriebssysteme, Programmierung
- Bildbearbeitung, Illustration und Präsentation
- Datenanalyse, Statistik
- Datenbanken, Tabellenkalkulation
- eLearning
- Groupware, Internet und Webpublishing
- Textverarbeitung, Publishing
- Wissensmanagement
- SAP nur für Mitarbeitende
- SAP NFP (nur für UZH-Mitarbeitende)
- SAP CM (nur für UZH-Mitarbeitende)

Semester

Frühjahrssemester 2014

Suchen

Suchen in: Alles

nach: S

→ Courses in English

→ Alle Veranstaltungen als ICS Feed

Kurstitel	Kürzel	freie Plätze	Kursleitende
Betriebssysteme, Programmierung			
→ Grundlagen der Programmierung für Nicht-Informatiker	APPE2	0	András Heé
Bildbearbeitung, Illustration und Präsentation			
→ Adobe Illustrator CS5: Basic	AAIE1	0	Sarah Steinbacher

IT advanced and further training courses offered by the IT Services under www.id.uzh.ch/dl/kurse.html

Advantages

With the introduction of the new course management solution, also external course participants now have an overview of the courses they signed up for and have access to a simplified enrollment process. They can also cancel a course enrollment within the specified deadline. Or, if upon enrollment they were put on a waiting list, they are informed when a place becomes vacant and can then enroll definitively.

Further, people from outside the University interested in the jubilee tours of the main building can register online to take part in the tours whereas staff and students can enroll in the continuing education courses offered by the IT Services. It is now possible to sign up online for the fire safety or the first aid service courses as well as book rooms in the new Study Center in the University's main library. All of these solutions are possible thanks to the same Notes application. While customers or visitors surf on the web browser, making or cancelling an enrollment, the event management or room booking request is carried out within the Notes client. With this new solution, the IT Services now provide the interested units of the University

of Zurich with a modern tool for the organization of extracurricular events and activities.

„The first evening after the launch of the solution, we published the summer term courses. Over 1000 users used the new seminar management system that very same day – with no need for support! Only a few weeks later, five University units and institutes displayed their offers on the new platform, e.g. the popular guided tours of the main building of the University of Zurich, organized by the principal's office. The safety and environment courses, like the fire safety course, were booked out shortly after publication. After providing the interested units with a brief introduction, the solution proved to be easy to use and administer. In a short time, the single units were able to record, administer and put the courses online in a decentralized way. The use of the solution on the web is easy and intuitive.“ Roberto Mazzone, Head of User Services, University of Zurich.

Reservations-Anfrage

Bitte füllen Sie folgende Felder aus, um eine Reservations-Anfrage zu senden

Neue Reservations-Anfrage

Raum: Bitte wählen

Datum:

Von / Bis:

Verwendungs-Zweck:

Software-Angaben:

Anfrage absenden

Heute < >

April 2014

W	Mo	Di	Mi	Do	Fr
14	Mo 31	Di 1	Mi 2	Do 3	Fr
15	7	8	9	10	
16	14	15	16	17	
17	21	22	23	24	
		08:15 - 09:15 Y03-E-35	11:45 - 12:15 Y03-E-37 15:30 - 16:30 Y03-E-37	10:00 - 15:30 Y03-E-38 13:00 - 16:00 HBZ - Lernzentrum / Gruppenraum 01	09:00 - 18:00 HBZ - Naturwissenschaftler Parlatorium: HBZ_2

Room booking request form for the Study Center in the University Main Library located in the Strickhofstrasse

Belsoft Collaboration AG

Belsoft Collaboration AG is an independent subsidiary of Belsoft AG, founded 1996 with headquarters in Zurich and branch offices in Widnau (SG) and Pfäffikon (SZ). It is divided into two independent subsidiaries:

- Belsoft Collaboration AG
- Belsoft Infortix AG

The core competences of Belsoft Collaboration AG are:

- Migrations, updates and integrations
- Installation, maintenance and support
- Training
- Software Engineering
- Business Intelligence
- Product Development



The seminar management solution is based on IBM Notes and XPages. Belsoft is an IBM Premier Business Partner and has been using IBM Notes web functions for years, providing clients with user-friendly and efficient solutions.

www.belsoft-collaboration.ch
www.ibm.ch